



FIZZICS.COM RETURN POLICY

Unused purchases in the original packaging may be returned within 14 days of delivery for a refund. No refunds will be issued for purchases that are used, damaged, missing parts or returned more than 14 days after delivery.

Note: Accessories are not eligible for refund.

To Request a Refund

1. Contact us at support@fizzicsgroup.com
2. Include your Order # and reason for returning the item
3. Once the item is received and inspected, we'll notify you of the approval or rejection of your refund
4. If approved, a credit will be applied to your credit card or original method of payment. Please allow 7-10 days for a credit to appear on your bank or credit card statement.

You will be responsible for paying for shipping costs to return your item.

If shipping an item over \$75, we strongly recommend using a shipping service (US Postal Service, UPS, etc.) that provides a tracking number or purchasing shipping insurance in the event the shipment is lost.