



### What to do for Warranty Service

**During the first thirty (30) days, a defective product is eligible for over-the-counter exchange at the retailer from whom it was purchased.**

After thirty (30) days, the defective product should be returned to the Fizzics' authorized service center. For the shipping address of the authorized service center, please follow the instructions of the Warranty Return Form available at <http://www.fizzics.com/warranty>.

Your product will be repaired or replaced if examination by the service center determines the product is defective. Products that are received damaged as a result of shipping will require you to file a claim with the carrier prior to repair. A product received with missing parts or with damage due to abuse, inadequate packaging modification or some other noncompliance with this limited warranty will be returned to un-opened.

**Note:** A product received which was not made by Fizzics or which is not defective as determined by our test procedures will not be repaired and will be returned to you.

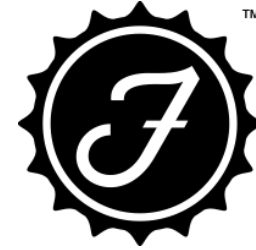
### To Obtain Warranty Service

1. Download the Warranty Return Form from <http://www.fizzics.com/warranty> to be issued a Return Authorization (RA) number and follow the directions on the form which includes the address to the warranty return center.
2. Once you receive an RA number, please ship the unit in its original packaging. Make sure to include a copy of your original, dated proof of purchase receipt and a copy of the Warranty Return Form in your return shipment.
3. Make sure to include a return shipping address within the package— IMPORTANT
4. Please do not return your unit for warranty service without receiving a Return Authorization (RA) number from Fizzics. Any Fizzics dispenser that is returned without an RA number will be returned to the sender without servicing.

Please retain your original sales receipt, the carton, packaging materials; all printed material and original Warranty Return Form.

### Fizzics Warranty and Support

41 Simon Street  
Nashua, NH 03060  
Telephone: 800-544-6201  
M-F 9am-5pm EST  
E-Mail: [support@fizzicsgroup.com](mailto:support@fizzicsgroup.com)



# FIZZICS DRAFTPOUR BEER DISPENSER



## USER GUIDE



## IMPORTANT SAFETY INSTRUCTIONS AND GUIDELINES

To ensure that no beer goes to waste and you enjoy a smooth experience from start to finish, read these this manual before use.

- DraftPour has been engineered to work with carbonated beer and hard cider (water can be used for cleaning).
- Do not attempt to use with any other type of beverage, including wine, soft drinks, juice, coffee, tea or milk products with the dispenser. **Doing so will void the Fizzics limited warranty.**
- Never pour any liquid directly into the system of the dispenser. Contents of your beer must remain inside the can or bottle.

Before getting started, let's review some basic safety guidelines for operating the DraftPour Beer Dispenser:

- Use DraftPour only for its intended purpose and as instructed in this guide.
- This unit should not be recessed or built into an enclosed cabinet. It is designed to operate only as a freestanding dispenser.
- The system must be secured onto the base for operation.
- Do not operate your DraftPour in the presence of open fumes.
- Do not operate when parts are missing or broken.
- DraftPour Dispensers is not designed for commercial use.
- To reduce risk of injury, do not allow children to play with the dispenser.



## FIZZICS WARRANTY Limited One Year Warranty

Fizzics Group, Inc. warrants that your beer dispenser will be free of defects in materials or workmanship **under normal use** for a period of one year from the original date of purchase.

THE FIZZICS LIMITED WARRANTY DOES NOT COVER THE USE OF ANY TYPE OF BEVERAGE EXCEPT BEER, HARD CIDER AND WATER. USING OTHER BEVERAGES OR LIQUIDS WITH THE FIZZICS DISPENSER OTHER THAN BEER, HARD CIDER OR WATER WILL VOID THE FIZZICS LIMITED WARRANTY.

Fizzics will at its option, either repair or replace a defective unit without charge, upon its receipt of proof of the date of purchase to be supplied by the owner of the product and a Fizzics supplied RA number. If a replacement unit is necessary to service this warranty, the replacement unit may be new or a reconditioned unit. If a replacement unit is sent, a new limited one year will be applied to the replacement dispenser. This warranty only applies to Fizzics dispensers sold in the United States and Canada. This warranty gives the owner specific legal rights and may also include other rights that vary from state to state, or in Canada from province to province. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages. So, the above limitation or exclusion may not apply to you, depending on the state or province of your purchase.

### What is not covered by the Fizzics Limited Warranty?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS:

- USING ANY LIQUID OR BEVERAGE THAT IS NOT BEER, HARD CIDER OR WATER.
- PROPERTY DAMAGE.
- INCIDENTAL COST AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE.
- PHYSICAL DAMAGE TO THE PRODUCT CAUSED BY IMPROPER OR ABNORMAL USE, MISUSE, NEGLIGENCE OR ACCIDENT.
- PROBLEMS ARISING FROM OTHER THAN DEFECTS IN MATERIALS OR WORKMANSHIP.

### Other Limitations

This warranty is exclusive and is in lieu of any other expressed warranty, whether written or oral. Fizzics specifically disclaims all other warranties with respect to the Fizzics dispenser, including any implied warranty of merchantability or fitness for any particular purpose. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts. So, the above limitation may not apply, depending on the state or province of the original purchase.



## SECRETS TO A FIZZICS “PERFECT POUR”

- Always use a clean beer glass, ideally, but not required, one specifically designed for the style of beer you're enjoying.
- For best results, rinse your glass with cold water prior to use.
- Do not dry the inside of the glass with any type of towel or rag.
- To maintain flavor, do not freeze or frost your glass.
- Keep the glass at a 60-degree angle as you pull the tap handle forward to “pour.” Stop pouring once your glass is approximately 2/3 full so there is beer left in can or bottle to “top” your masterpiece with delicious Micro-Foam.
- Bring the glass back to vertical then add desired amount of Micro-Foam by pushing the handle back.
- Always pull the tap handle forward to pour your beer first, and then push backwards to top off your beer.
- Cheers!

## OTHER TYPES OF BEVERAGES

Your DraftPour Dispenser has been engineered to work with carbonated beer and hard cider only. This includes most domestic and foreign beer, including, Lager, Porters, Ales, Stouts, IPA's, Wheats, Hard Ciders, Light and non-alcoholic beers.

Do not experiment using other types of beverages, including wine, soft drinks, juice, coffee, tea, milk or creamers. Doing so will void the Fizzics Limited Warranty.



## PROPER LOCATION

When in use, the dispenser should be placed on a clean, flat surface away from heat and where you have plenty of room above and around the unit to comfortably pour and enjoy beer.

While DraftPour is portable, be sure to not leave it exposed to water or any extreme weather when using outdoors.

## PREPARING DRAFTPOUR FOR FIRST TIME USE

DraftPour gives users the option of powering the unit with two AA batteries (not included), or via supplied USB cable.

Note: The USB cable only powers the device while in use and does not charge AA batteries.

Note: Rechargeable batteries are not recommended use in DraftPour™

1. Insert AA batteries by opening the small cover on the back of the dispenser and placing batteries, ensuring “+” and “-” polarities are correct. You may also power by inserting the USB cord into the back of the dispenser and plugging it into a wall outlet.
2. Turn the system counter-clockwise to remove from the base. Place a warm glass of water inside the system.
3. Replace system on base making sure the draft tube is inserted into the glass of water. Turn system clockwise back onto the base.
4. Hold an empty glass under the faucet and pull the tap handle forward for 4-5 seconds to run water through machine.
5. Turn the system counter-clockwise to remove from base and remove glass.
6. You're ready to go! See Quick Start Guide for more details.

## CLEANING

Follow steps 2-5 from above to clean the dispenser between uses. The antimicrobial drip mat and base separate for easy cleaning. Wipe off the top of unit with a damp cloth.

**IMPORTANT: DO NOT PUT ANY PART OF THE DISPENSER INTO A DISHWASHER TO CLEAN. HAND WASH ONLY.**

**IMPORTANT: DO NOT POUR ANY LIQUID DIRECTLY INTO THE SYSTEM. IF REQUIRED CLEAN INSIDE OF SYSTEM WITH A DAMP CLOTH.**



## FREQUENTLY ASKED QUESTIONS

**Q: What if I have questions or problems related to operation?**

A: You may call our service center for any questions related to operation. They can be reached Monday-Friday 9am-5pm EST at 800-544-6201.

**Q: Can I leave the batteries in when I plug in the USB cable?**

A: Yes. It will not harm the batteries. Note: rechargeable batteries are not recommended for use in DrafftPour.

**Q: How long should new batteries last under normal operation?**

A: New batteries should last approximately 200 pours.

**Q: When I plug the DrafftPour into the wall via USB cable will it also re-charge the batteries?**

A: No, the USB plug only provides power while plugged in. The two AA batteries power the dispenser when it is unplugged.

**Q: What size beers can the DrafftPour accommodate?**

A: DrafftPour works with all cans and bottles, including 500ml and 750ml bottles!

**Q: How much does the DrafftPour weigh?**

A: The dispenser weighs just under 4 pounds, the perfectly portable size to take to parties, tailgates, the beach or even camping!

**Q: How often should the dispenser be cleaned?**

A: Warm water must be run through the dispenser to clean after use. This ensures the best experience and ensures your DrafftPour will last for many years.

**Q: Why is there beer left in the bottle after I pour a beer?**

A: Due to the different shapes and thicknesses of bottles and cans, the drafft tube is slightly shorter to accommodate these differences. Any leftover beer may be added to your glass.



## TROUBLESHOOTING

**1. No power (DrafftPour doesn't work)**

Make sure the batteries are new and placed in DrafftPour in the right direction or alternatively, the USB is plugged into an outlet.

**2. I hear the pump, but no beer or foam is being dispensed**

Is there a beer in the unit and is the system "locked" completely onto the base?

**3. How do I know when to stop pouring and when to add foam?**

Start by filling a normal 14-16oz glass to about 2/3 full. Then add your Micro-Foam. The beer to Micro-Foam ratio is ultimately a personal preference, so if you enjoy extra Micro-Foam, go for it!

**4. Why am I getting too much foam when I pull the handle forward to pour a beer?**

We recommend holding the glass at a 60-degree angle directly under the faucet to prevent foaming during the initial pour or "tap" process.

**5. Why am I getting too much Micro-Foam?**

Perhaps you are holding the tap handle back for too long. We recommend 1-2 seconds depending on the beer style.

**6. How should the DrafftPour be stored?**

DrafftPour should be stored on a flat surface in a well circulated area. If you are going to be storing your dispenser for longer than 60 days, we recommend removing the batteries until you're ready to again.

**7. What precautions should I take when using DrafftPour outdoors?**

Make sure you keep your unit on a flat surface in a location where it will not be exposed to moisture or extreme temperatures.