

## **FIZZICS.COM RETURN POLICY**

Fizzics.com purchases in the original packaging may be returned within 15 days of delivery for a refund. No refunds will be issued for purchases that are dirty, damaged, missing parts or returned more than 15 days after delivery.

Note: When purchased as a gift, purchases may be returned within 30 days of delivery for a refund.

### **To Request a Refund**

1. Contact us at [support@fizzicsgroup.com](mailto:support@fizzicsgroup.com)
2. Include your Order # and reason for returning the item
3. Once the item is received and inspected, a refund will be applied back to original method of payment. Please allow 3 - 5 days for a credit to appear on your bank or credit card statement.

Customer is responsible for the shipping costs to return an item.

When shipping an item over \$75, we strongly recommend using a shipping service (US Postal Service, UPS, etc.) that provides a tracking number or purchasing shipping insurance in the event the shipment is lost.

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