



FIZZICS.COM RETURN POLICY

Unused purchases in the original packaging may be returned within 14 days of delivery for a refund. No refunds will be issued for purchases that are used, damaged, missing parts or returned more than 14 days after delivery.

Note: Regardless of the purchase date, gifts are returnable for 14 days after a holiday. Purchases from other retailers are not eligible for return

To Request a Refund

1. Contact us at <https://www.fizzics.com/support>
2. Include your Fizzics Order #FIZZ-XXXXX and reason for returning the item
3. Once the item is received and inspected, we'll notify you of the approval or rejection of your refund (used machines will be returned to sender)
4. If approved, a refund will be applied to your credit card or original method of payment. Please allow 7-10 days for a credit to appear on your bank or credit card statement.

You are responsible for paying for shipping costs to return your item.

If shipping an item over \$75, we strongly recommend using a shipping service (US Postal Service, UPS, etc.) that provides a tracking number or purchasing shipping insurance in the event the shipment is lost.